



March 19, 2020

Name

Street Street 2 Unit Type Unit
City, State Zip
VIN Make Model

Notice of inability to obtain vehicle registration due to COVID-19 pandemic

Dear

This is a letter from the Colorado Division of Motor Vehicles, Vehicle Services Section confirming the intended registrant's inability to register his/her vehicle due to COVID-19 interruptions in either state or county motor vehicle offices. Many county motor vehicle offices are currently completely closed or only processing limited transactions. Additionally, services provided online may require submissions of information that cannot be uploaded to complete the transaction (i.e insurance and emissions requirements).

Every effort should be made to register or renew your vehicle online or by mailing to your county office. Customers who purchased vehicles at a dealership may obtain another temporary permit from the dealership. If you are unable to register or renew and you are operating a vehicle without a temporary permit or registration, please keep this letter in your vehicle. While area law enforcement officers have been notified of the situation, there is a possibility that a law enforcement officer may contact you for not having current registration. Please show them this letter.

If you are operating a vehicle with pre-existing license plates that have expired outside of the 30-day grace period and are unable to renew online or by mail, please keep this letter in your vehicle, in the event you are contacted by a law enforcement officer, until you are able to renew your registration. If you have any additional questions about your registration requirements, please contact Division of Motor Vehicles, Vehicle Services Section at 303-205-5608, or contact your county motor vehicle office. Please be advised that wait times may be longer than normal.

Note to law enforcement personnel: Due to COVID-19 Pandemic, state and or county offices have been unable to assist customers with registration requirements. Please contact the Law Enforcement Communications Center if you need to confirm the validity of this letter. **This letter is valid until May 31, 2020.**

Thank you for your patience while we continue to work through this unprecedented situation.

Sincerely,

Adam Wilms, PMP
Director, Vehicle Services Section
Colorado Division of Motor Vehicles